

IMT Solar return policy

- Items purchased from IMT Solar can be returned within 30 days of their original shipping date.
- Sensors eligible for return must be uninstalled, with all production bands in place and all original documentation included.
- Returns are limited to standard parts only; customized sensors or accessories are excluded.
- Contact Ben Tomasulo (btomasulo@IMTSolar.com) with RETURN in the subject line for a Return Authorization Number (RNA) prior to shipping so that we may confirm return eligibility. You may be asked to provide serial numbers for all sensors you are asking to return. Please allow two business days for a response.
- Customer is responsible for all return shipping cost to IMT Solar. It is highly recommended that all returned items be adequately insured and shipped by a trackable means.
- Returned items will incur a 15% restocking fee. If the return is accepted, the original invoiced amount, including taxes paid, and less any discounts or rebates will be refunded to the customer via company check.